

Compared: Credit Control

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For more information, please visit:
Chaser - chaserhq.com
ezyCollect - ezycollect.com.au
Invoice Sherpa - invoicsherpa.com
Satago - satago.com

| Feature | Description | Chaser | ezyCollect | Invoice Sherpa | Satago |
|--|--|-----------|-------------------|----------------|--------|
| Credit memo | | | | | |
| Reminder of unclaimed credit | | - | Seen on statement | ✓ | - |
| Customer Portal | | | | | |
| View invoice | | ✓ | ✓ | ✓ | ✓ |
| Accept/Dispute invoice | | ✓ | ✓ | ✓ | ✓ |
| Make payments that reconcile in accounting system | | ✓ | ✓ | ✓ | - |
| Emails | | | | | |
| Email signature | | ✓ | ✓ | ✓ | - |
| Email text footer | | - | ✓ | ✓ | ✓ |
| Forewarning emails to let you know before the chase | | ✓ | ✓ | ✓ | ✓ |
| Domain verification (send via your own email account) | | ✓ | ✓ | ✓ | ✓ |
| Placeholders | | ✓ | ✓ | ✓ | ✓ |
| Invoice reminder emails | | | | | |
| Automatically send reminders | | ✓ | ✓ | ✓ | ✓ |
| Manually send reminders | | ✓ | ✓ | ✓ | ✓ |
| Number of sequential, customisable chasing templates | | Unlimited | ✓ | Unlimited | 5 |
| Multiple invoices in one email | Send more than one outstanding invoice in the same email so the client doesn't receive multiple emails | ✓ | ✓ | ✓ | ✓ |
| Escalated senders | Send the invoice from a different user, typically someone more senior | ✓ | ✓ | - | - |
| Escalated recipients per customer | Send the invoice to a different customer contact, typically someone more senior | ✓ | ✓ | - | ✓ |
| Conversation history | View a history of communications | ✓ | ✓ | - | ✓ |
| Set expected payment date | Set a date when the customer has indicated they will pay | ✓ | ✓ | - | - |
| Don't chase invoices prior to any expected payment date | | ✓ | ✓ | - | - |
| Don't chase invoices with an outstanding balance below £X | Set a value threshold and don't chase invoices with a value below this | ✓ | ✓ | ✓ | - |
| Attach invoices | | ✓ | ✓ | ✓ | ✓ |
| Delay/Pause all reminders | | ✓ | ✓ | ✓ | ✓ |
| Invoice reminder texts | | | | | |
| Text reminders | | - | ✓ | ✓ | - |
| Outsourced Escalation - Use professional credit control specialists to get your invoices paid or initiate legal proceedings | | | | | |
| Professional collections service | | ✓ | ✓ | - | - |
| Legal escalation | | ✓ | ✓ | - | - |
| Legal action | | ✓ | ✓ | - | - |

This information was true and correct at the time of publishing. New releases happen all the time. Please contact the app for the latest release information.

| Feature | Description | Chaser | ezyCollect | Invoice Sherpa | Satago |
|--|--|-------------|---------------------------------------|------------------------|-----------------------|
| Payments | | | | | |
| Payment gateway | Make payments for invoices | ✓ | ✓ | ✓ | - |
| Payment plans | Setup installment payments for invoices | ✓ | ✓ | ✓ | - |
| Pricing and particulars | | | | | |
| Minimum price | | £29 | \$125 AUD | £49 | £0 |
| Reporting & Insights | | | | | |
| Credit Control CRM | Add notes to client accounts | ✓ | ✓ | ✓ | ✓ |
| Credit Limit breaches | User notification and reports about customers' balances exceeding recommended limits (via Credit Reference agencies) | Coming soon | ✓ | - | ✓ |
| Credit Summary Report | Instant (free) access to key credit reference data for all LTD customers | Coming soon | ✓ | - | ✓ |
| Full Credit Searches | Credit search customers via credit control platform Industry | Coming soon | ✓ | - | ✓ |
| Portfolio Overview | Practice view on clients' customers credit control performance | ✓ | ✓ | - | ✓ |
| Concentration reports | View customer segments and associated risk and debt performance | ✓ | ✓ | - | ✓ |
| Debtor reporting | | ✓ | ✓ | ✓ | ✓ |
| Average debtor days report | | ✓ | ✓ | - | - |
| Average days overdue per customer report | | ✓ | ✓ | ✓ | - |
| Risk analysis report | | ✓ | ✓ | - | ✓ |
| Risk alerts | | ✓ | ✓ | - | ✓ |
| Invoice finance | | - | ✓ | - | ✓ |
| Settings | | | | | |
| Number of schedules (max plan) | Different schedules for different customer profiles, i.e. one for good payers / one for bad | Unlimited | 6 follow-ups + 2 additional schedules | Unlimited | 1 |
| Set email time | Set the time that an email is sent | ✓ | ✓ | ✓ | On request |
| Set email days | Set the days that emails are sent | ✓ | Yes for statements, not for reminders | ✓ | ✓ |
| Turn off all chasing types at a customer level | | ✓ | ✓ | ✓ | ✓ |
| Turn off reminders for specific invoices | | ✓ | ✓ | ✓ | ✓ |
| Chase on public holidays toggle | Choose whether customers are contacted on public holidays | ✓ | - | - | - |
| Don't chase on weekends | | ✓ | ✓ | ✓ | ✓ |
| Add late payment fee info | | - | ✓ | ✓ | ✓ |
| Add late payment fee and sync to accounting platform | | - | - | ✓ | - |
| Setup | | | | | |
| Pre-built templates | Ready made email copy to use and customise | ✓ | ✓ | ✓ | ✓ |
| Pre-built schedules | Ready made intervals for communicating to clients | ✓ | ✓ | ✓ | ✓ |
| Statement emails | | | | | |
| Customisable statement templates | | Unlimited | ✓ | Unlimited | 1 |
| Attach statements | | ✓ | ✓ | - | View using email link |
| Thank you emails | | | | | |
| Customisable thank you templates | | Unlimited | ✓ | Unlimited per schedule | 2 |



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